

Managing critical tasks at the entry point is fundamental to increase productivity and ensure information quality at a lower cost.

“

Papersoft services helped us speed up the Invoice Processing tasks, reduce costs and accelerate business processes by automatically extracting invoice data and routing it to the appropriate workflow for further action.”

Jonathan Heeley - SSC Projects



Customer

## 2 Sisters Food Group

Region

Europe

### Challenge – How it started

- Recently formed SSC for food group in UK.
- Goal: Cost optimization to scale operation.
- Monthly +35K/Invoices.
- Input : 60% multiple emails, 40% paper based.
- Process outsourced to scanning vendor with no BPM skills.
- Low process info and lack of technical information for the 5 destination systems (ERP).

### Benefits from initiative

- AP process automation.
- Process standardization.
- Table line item reconciliation.
- Legacy system interoperability.
- Compliant and auditable process for both paper and email.

### Benefits from Papersoft ecosystem

- Leverage RPA initiatives with same framework for AR.
- Digital mailroom initiatives extended using same technology for other document types (statements, ...).
- Web tool for management, reporting & KPI metrics.
- Roll out same process to new entities within group.
- Integrated business continuity and disaster recovery plan.

### Key performance indicators - KPIs

- Same day E2E SLA (email/paper).
- 99,8% accuracy rate.
- Cost reduction.

# Invoice Processing

Papersoft professional services for medium/big accounting firms or large BPO financial services that want to:

- Organize unstructured data.
- Manage volume peaks.
- Register accurate data into ERP's.
- Meet regulatory target dates.
- External/Internal audit control.
- Vendor satisfaction.
- Credibility/Professionalism.

Finance departments that aim to:

- Approve/Reject internal information.
- Avoid service cancellation/penalties.
- Optimize cash flow.

### About 2 Sisters Food Group

2 Sisters Food Group is a privately owned Birmingham, England-based food manufacturing company. Established in 1993 by entrepreneur and current chief executive, Ranjit Singh Boparan, as a frozen retail poultry cutting operation, it has grown rapidly through acquisition and expanded to cover 36 manufacturing sites in the UK, six in the Netherlands, five in Ireland and 1 in Poland. Primarily a private label manufacturer for retailer and food service markets, the acquisition of Northern Foods in 2011 gave the Group ownership of brands like Fox's Biscuits, Goodfella's Pizza, Holland's Pies, Matthew Walker Christmas Puddings, Donegal Catch and Green Isle. It is the largest food company in the UK by turnover. The group employs 23,000 people, with annual sales of £3.12 billion. It is listed 7th on the 2016 Sunday Times Top Track 100. In December 2013, the company was ranked as Britain's 4th Most Admired Company (food producers sector) in the Management Today Most Admired Company list, voted for by its industry peers.

Know more at [2sfg.com](https://www.2sfg.com)