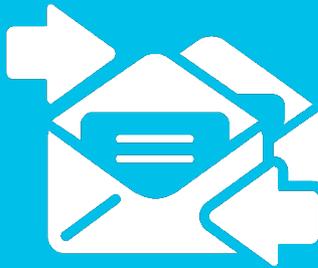


Managing critical tasks at the entry point is fundamental to increase productivity and ensure information quality at a lower cost.



A complete automated Digital Mailroom solution for turning your processes far more organized, streamlined and accurate while reducing processing costs. With papersoft digital mailroom your organization gains advanced capture capabilities to achieve goals more quickly and cheaply”

Inês Capelo - Project Manager



## Customer Morrisons

Region  
Europe

### Challenge – How it started

- Setup new BPO in India for Finance and HR initiatives.
- System integration with customer and BPO vendors.
- Monthly +250K/documents.
- Input: 40% multiple emails, 60% paper based.
- Manage input +600 stores all over the country.
- +10 people working in mailroom process.
- Low process info and multiple ERP delivery.

### Benefits from initiative

- Full process automation.
- Process standardization.
- Legacy system interoperability.
- Compliant & auditable customer info.
- Mailroom and department rerouting methodology and control.
- Compliant electronic document storage

### Benefits from Papersoft ecosystem

- Auto reconciliation services for Payroll and AP/AR.
- Leverage HR files initiatives with same framework.
- Interoperability with new cloud systems.
- Support centre for vendor rejection reply - paper (print and envelope) or email for AP.
- Full paper trail with document tracking system linked with deep storage.

### Key performance indicators - KPIs

- Next business day E2E SLA (email/paper).
- 99,8% accuracy rate.
- Cost reduction.

# Digital Mailroom

Papersoft professional services for midsize/large accounting firms, multinational human resources and payroll processing firms and large BPO financial services that want to:

- Organize unstructured data.
- Manage volume peaks.
- Register accurate data into ERP's.
- Meet regulatory target dates.
- External/Internal audit control.
- Vendor relation satisfaction.
- Credibility/Professionalism.

Finance and auditing departments that aim to:

- Approve/Reject internal information.
- Avoid service cancellation/penalties.
- Optimize cash flow.

### About Morrisons

Wm Morrison Supermarkets plc, trading as Morrisons, is the fourth largest chain of supermarkets (behind Tesco, Sainsbury's and Asda) in the United Kingdom, headquartered in Bradford, West Yorkshire, England. Founded in 1899 by William Morrison, hence the abbreviation Wm Morrison, it began as an egg and butter stall in Rawson Market, Bradford, England. Until 2004, Morrisons store locations were primarily focused in the north of England, but with the takeover of Safeway in that year, the company's presence increased significantly in the south of England, Wales and Scotland. As of 2016 the company had 498 superstores across England, Wales and Scotland, as well as one in Gibraltar, which is the chain's only store outside of Great Britain. Morrisons' market share in June 2015 was 11%, down 0.3% from 2014[8] – behind Tesco (28.7%), Asda (17.3%) Sainsbury's (16.6%) but ahead of The Co-operative Food (6.1%). The company is listed on the London Stock Exchange and is part of the FTSE 100 Index of companies.

Know more at [morrisons.com](http://morrisons.com)